

DIRECTORY INFORMATION

Would you like the telephone number published, non-published or unlisted? _____

- A non-published telephone number is a telephone number, which at the request of the customer is not listed and is not made available to the general public by the Cooperative. There is a monthly fee of \$1.00 for a non-published number.
- An unlisted telephone number is a telephone number, which at the request of the customer is not listed in the telephone directory but is made available by the Cooperative to the general public upon request. There is no charge for an unlisted number.
- Caller ID per-call blocking is available, at no charge to any customer who wishes to prevent the delivery of their calling party number to the called party by dialing an access code of *67 immediately prior to placing the call.
- Caller ID per-line blocking is available, at no charge to any customer who wishes to prevent delivery of their calling party number on all calls. Per-line blocking does not prevent transmission of your telephone number when you call a company using an 8XX or 9XX number, therefore, your number may be available to that company’s service representative before your call is answered. Your number can be unblocked on a per call basis by dialing an access code of *82 immediately prior to placing the call.

Do you wish to have Caller ID per line blocking? yes no

Caller Name ID (Customer’s name that will be delivered to their called party.) _____

Directory Listing Name(s) _____

Directory Listing Address (optional) _____

Community Name (required) _____

(Community name is necessary for directory assistance inquiry. Customers residing in CVTC exchanges may prefer to be associated with the community of La Grange for directory assistance instead of their telephone exchange.)

Additional Listings (if desired) _____

(The fee for each additional listing is 50¢ per month per listing.)

Yellow Pages Heading (Business Only) _____

(Heading is necessary if customer wants to have listing in yellow pages as well as for directory assistance inquiry clarification, i.e., Colorado Valley Telephone Cooperative is listed under the Heading of “Telephone Companies”.)

AUTHORIZATION INFORMATION

Changes to this account that require a signature (i.e., PIC changes) shall be made by the applicant only. Changes to the account that do not require a signature (i.e., adding or removing calling features) may be made by a person or persons that the applicant has authorized. If you, the applicant, wish to authorize another person or persons to make changes to your account, please designate the person or persons below.

(Name)

(Relationship)

(Name)

(Relationship)

Your account may be further protected with the assignment of a password. The password is optional.

Password _____ Answer one of the three security questions below if assigning a password.

1. What is your mother’s middle name? _____

2. What is your favorite food? _____

3. What city were you born in? _____

PAYMENT METHOD

Invoice (Monthly bill received by US Mail)

Automatic Bank Draft (Authorization form required)

Credit Card (Credit Card Authorization required)

“One Bill” (Available to CVTC customers that subscribe to additional CVC services)

INSTALLATION CHARGES, MONTHLY CHARGES & LONG DISTANCE RESTRICTIONS

**Installation Charges
(Please check all that apply)**

Simple Reconnection (no service trip)	\$29.10	<input type="checkbox"/>	Link Up	\$14.55	<input type="checkbox"/>
New Line (brought to outside only)	\$60.90	<input type="checkbox"/>	Link Up	\$30.90	<input type="checkbox"/>
Name Change (no changes to account)	\$21.50	<input type="checkbox"/>			
Name Change (changes to account)	\$29.10	<input type="checkbox"/>			
Name Change (same membership deposit)	N/C	<input type="checkbox"/>			
Simple Wiring (jacks – while at premise)	\$24.30	<input type="checkbox"/>			
Do we need to install any jacks? <input type="checkbox"/> yes <input type="checkbox"/> no					
If yes, how many? _____					

**Monthly Charges
(Please check type of Service)**

<input type="checkbox"/> Residential Basic Local Service		<input type="checkbox"/> Business Basic Local Service		<input type="checkbox"/> Lifeline Service	
Residential Local Service	\$10.10	Business Local Service	\$17.35	Lifeline Local Service	\$3.10
Touch Tone	\$ 0.75	Touch Tone	\$ 0.75	Touch Tone	\$0.75
Fed. Subscriber Line Chg.	\$ 6.50	Fed. Subscriber Line Chg.	\$ 6.50		
911 Fee	\$ 0.50	911 Fee	\$ 0.50		
Federal Universal Svc. Fee	\$ 0.88	Federal Universal Svc. Fee	\$ 0.88		
Texas Universal Service	\$ 0.34	Texas Universal Service	\$ 0.56		
Total BLS*	\$19.07	Total BLS*	\$26.54	Total Lifeline Service*	\$3.85

* Total does not include taxes

**Long Distance Restrictions
(Please check all that apply)**

Residential and Business

<input type="checkbox"/> 900 Block	No Charge	<input type="checkbox"/> Collect Block	No Charge
<input type="checkbox"/> 3 rd Party Block	No Charge	<input type="checkbox"/> International Block	No Charge

Residential Monthly Charges

<input type="checkbox"/> Toll Denial	\$1.75
<input type="checkbox"/> Toll Denial w/800 Access	\$1.75
<input type="checkbox"/> Toll Denial w/PIN Override	\$2.00

Business Monthly Charges

<input type="checkbox"/> Toll Denial	\$2.25
<input type="checkbox"/> Toll Denial w/800 Access	\$2.25
<input type="checkbox"/> Toll Denial w/PIN Override	\$2.00

Lifeline

<input type="checkbox"/> Toll Denial	No Charge	(Allows only local calls)
<input type="checkbox"/> Toll Denial w/800 Access	No Charge	(Allows local calls and toll free calls)
<input type="checkbox"/> Toll Denial w/PIN Override	No Charge	(PIN # allows a long distance call to be made)

If Toll Denial w/PIN Override is selected, PIN# will be ____ _ .

Leased Equipment

Standard Phone	\$1.60 monthly	<input type="checkbox"/> Desk	<input type="checkbox"/> Wall
Trendline Phone	\$2.60 monthly	<input type="checkbox"/> Desk	<input type="checkbox"/> Wall

ADDITIONAL INFORMATION

Telephone Applicants that wish to subscribe to any of Colorado Valley Communications services (i.e., Internet, Expressnet or Colorado Valley Communications Long Distance) must apply for the service(s) in the same name that appears on the application for telephone service.

RESIDENTIAL PACKAGES

Monthly Charges

Package 1 \$10.85

Includes Access Line and Touch Tone Dialing

Package 2 \$19.60

Includes Access Line and Touch Tone Dialing

Basic Voice Mail with Call Forwarding-Busy and Call Forwarding-No Answer

Your choice of any of the 2 following features:

Automatic Callback

Call Waiting/Cancel Call Waiting

Automatic Redial

Three-Way Calling

Distinctive Alert/Call Waiting

Package 3 \$28.60

Includes Access Line and Touch Tone Dialing

Caller ID Name & Number with Call Waiting ID

Basic Voice Mail with Call Forwarding-Busy and Call Forwarding-No Answer

Your choice of any of the 3 following features:

Automatic Callback

Distinctive Alert/Call Waiting

Automatic Redial

Do Not Disturb

Three-Way Calling

Bundled packages are available to new and existing Colorado Valley Telephone Residential customers. Applicable surcharges and taxes are required to be paid by the customer and are not included in the monthly rate.

CALLING FEATURES & SERVICES

**Special Calling Features – Monthly Charges
(Please check all that apply)**

	<u>Residential</u>	<u>Business</u>	<u>Residential Package Prices</u>	
Automatic Callback	<input type="checkbox"/> \$2.00	<input type="checkbox"/> \$2.00	Two Features	<input type="checkbox"/> \$2.50
Automatic Redial	<input type="checkbox"/> \$2.00	<input type="checkbox"/> \$2.00	Three Features	<input type="checkbox"/> \$3.50
Call Forwarding	<input type="checkbox"/> \$1.75	<input type="checkbox"/> \$2.25	Four Features	<input type="checkbox"/> \$4.50
Call Forwarding-Busy	<input type="checkbox"/> \$2.00	<input type="checkbox"/> \$2.00	Five Features	<input type="checkbox"/> \$5.50
Call Forwarding-No Answer	<input type="checkbox"/> \$2.00	<input type="checkbox"/> \$2.00	Add'l. Features-each	\$1.00
Call Forwarding-Remote Access	<input type="checkbox"/> \$2.00	<input type="checkbox"/> \$2.00		
Call Waiting	<input type="checkbox"/> \$1.75	<input type="checkbox"/> \$2.25	<u>Business Package Prices</u>	
Direct Line/Manual Line	<input type="checkbox"/> \$2.00	<input type="checkbox"/> \$2.00	Two Features	<input type="checkbox"/> \$ 3.25
Distinctive Alert/Call Waiting	<input type="checkbox"/> \$2.50	<input type="checkbox"/> \$2.50	Three Features	<input type="checkbox"/> \$ 4.55
Do Not Disturb	<input type="checkbox"/> \$2.00	<input type="checkbox"/> \$2.00	Four Features	<input type="checkbox"/> \$ 6.00
Do Not Disturb-Telemarketing	<input type="checkbox"/> \$2.00	<input type="checkbox"/> \$2.00	Five Features	<input type="checkbox"/> \$ 7.00
Selective Call Acceptance	<input type="checkbox"/> \$2.00	<input type="checkbox"/> \$2.00	Six Features	<input type="checkbox"/> \$ 8.25
Selective Call Forwarding	<input type="checkbox"/> \$2.00	<input type="checkbox"/> \$2.00	Seven Features	<input type="checkbox"/> \$ 9.75
Selective Call Rejection	<input type="checkbox"/> \$2.00	<input type="checkbox"/> \$2.00	Eight Features	<input type="checkbox"/> \$11.00
Speed Dialing (8)	<input type="checkbox"/> \$2.00	<input type="checkbox"/> \$2.75	Nine Features	<input type="checkbox"/> \$12.25
Speed Dialing (30)	<input type="checkbox"/> \$3.00	<input type="checkbox"/> \$3.75	Ten Features	<input type="checkbox"/> \$13.25
Three Way Calling	<input type="checkbox"/> \$1.75	<input type="checkbox"/> \$2.25		

**Additional Features & Services – Monthly Charges
(Please check all that apply)**

	<u>Residential and Business</u>	
Anonymous Call Rejection		
<i>With Calling Name and/or Number Feature</i>	<input type="checkbox"/>	\$0.50
<i>Without Calling Name and/or Number Feature</i>	<input type="checkbox"/>	\$1.00
Calling Name Delivery	<input type="checkbox"/>	\$3.50
Calling Number Delivery	<input type="checkbox"/>	\$3.50
Calling Name & Number Delivery	<input type="checkbox"/>	\$5.00
Call Waiting ID	<input type="checkbox"/>	\$3.00
(Must have Caller Name and/or Number Delivery)		
Voice Mail		
(Must have Touch Tone & CF Busy or No Answer)		
<i>Basic Package</i>	<input type="checkbox"/>	\$4.95
(10 messages @ 2 min. each / 5 day memory)		
<i>Enhanced Package</i>	<input type="checkbox"/>	\$8.95
(20 messages @ 2 min. each / 10 day memory)		
Wire Maintenance	<input type="checkbox"/>	\$1.00

COLORADO VALLEY TELEPHONE COOPERATIVE, INC.

Please select the long distance company you would like to handle your 1+ long distance calls inside the Bryan LATA. **You must contact your carrier at the number provided and make the necessary arrangements to insure proper billing.**

INTRALATA (local toll) CARRIER NAMES AND CONTACT NUMBERS RESIDENTIAL AND BUSINESS

_____0333 Sprint Dial "1" Service RES: 1-800-877-4500 BUS: 1-800-877-4020	_____0288 AT&T RES: 1-800-222-0300 BUS: 1-800-222-0400
_____5301 Colorado Valley Long Distance RES: 1-877-242-2853 BUS: 1-877-242-2853	_____0070 U.S. Long Distance RES: 1-800-460-8753 BUS: 1-800-460-8753
_____0222 MCI WorldCom RES: 1-800-950-5555 BUS: 1-800-888-0800	_____0282 NTS Communications RES: 1-800-588-2222 BUS: 1-800-588-8888
_____5102 Williams Communications, Inc. RES: 1-888-465-9516 BUS: 1-888-465-9516	_____0457 eMeritus Communications RES: 1-800-962-4631 BUS: 1-800-871-0999
_____0000 Colorado Valley Telephone Coop., Inc. RES & BUS: 800-242-5911	_____0555 Wiltel, Inc. RES: 1-800-864-4060 BUS: 1-800-864-4060
_____0432 Qwest Communications RES: 1-800-860-2255 BUS: 1-800-860-1020	_____0223 Cable & Wireless BUS: 1-800-486-8686
_____0722 Hi-Plains NTS Communications RES: 1-800-658-2185 BUS: 1-800-658-2185	_____0780 Matrix Telecom RES: 1-800-282-0242 BUS: 1-800-282-4326
_____0444 Global Crossing Telecommunications RES: 1-800-783-2020	_____5483 Verizon Long Distance RES: 1-800-483-3737 BUS: 1-800-483-1600
	_____5792 SBC Long Distance RES: 1-877-366-3200 BUS: 1-877-366-3200

I will make the necessary arrangements with the long distance carrier selected above.

SIGNATURE _____ DATE _____

(Must be same name as Applicant)

TELEPHONE NUMBER _____

RATE PLAN _____

(If applicable)

COLORADO VALLEY TELEPHONE COOPERATIVE, INC.

Please select the long distance company you would like to handle your 1+ long distance calls outside the Bryan LATA. **You must contact your carrier at the number provided and make the necessary arrangements to insure proper billing.**

INTERLATA (long distance) CARRIER NAMES AND CONTACT NUMBERS RESIDENTIAL AND BUSINESS

_____ 0333 Sprint Dial "1" Service RES: 1-800-877-4500 BUS: 1-800-877-4020	_____ 0288 AT&T RES: 1-800-222-0300 BUS: 1-800-222-0400
_____ 5301 Colorado Valley Long Distance RES: 1-877-242-2853 BUS: 1-877-242-2853	_____ 0070 U.S. LONG DISTANCE RES: 1-800-460-8753 BUS: 1-800-460-8753
_____ 0222 MCIWorldCom RES: 1-800-950-5555 BUS: 1-800-888-0800	_____ 0282 NTS Communications RES: 1-800-588-2222 BUS: 1-800-588-8888
_____ 5102 Williams Communications RES: 1-888-465-9516 BUS: 1-888-465-9516	_____ 0457 eMeritus Communications RES: 1-800-962-4631 BUS: 1-800-871-0999
_____ 0444 Global Crossing Telecommunications RES: 1-800-783-2020	_____ 0555 Wiltel, Inc. RES: 1-800-864-4060 BUS: 1-800-864-4060
_____ 0432 Qwest Communications RES: 1-800-860-2255 BUS: 1-800-860-1020	_____ 0223 Cable & Wireless BUS: 1-800-486-8686
_____ 0722 Hi-Plains NTS Communications RES: 1-800-658-2185 BUS: 1-800-658-2185	_____ 0780 Matrix Telecom RES: 1-800-282-0242 BUS: 1-800-282-4326
	_____ 5483 Verizon Long Distance RES: 1-800-483-3737 BUS: 1-800-483-1600
	_____ 5792 SBC Long Distance RES: 1-877-366-3200 BUS: 1-877-366-3200

I will make the necessary arrangements with the long distance carrier selected above.

SIGNATURE _____

(Must be same name as Applicant)

TELEPHONE NUMBER _____

DATE _____

RATE PLAN _____

(If applicable)

Preferred Carrier Freeze Authorization

Customer Billing Name _____
(Must be same name as Applicant)
Customer Mailing Address _____

Telephone Number(s) _____

For verification purposes, please provide either the Customer’s month and year of birth, mother’s maiden name **or** last four digits of the customer’s social security number _____

The purpose of this freeze is to prevent a change in your long distance service provider(s) without your consent. A freeze is a protection against “slamming” (switching your service provider(s) without your permission). You can impose a freeze on either your intraLATA (local toll) or interLATA (long distance) service provider, or both. If you choose to freeze your account, you must contact Colorado Valley Telephone Cooperative, Inc. at 979.242.5911 or 800.242.5911. Colorado Valley must verify your freeze request by getting your written and signed authorization. You will not be able to change your long distance service provider without lifting the freeze. You may lift the freeze by giving Colorado Valley a written and signed request or by calling Colorado Valley with your request. You must do this in addition to providing the verification information that your new long distance service provider will request. There is no charge to the customer for imposing or lifting a freeze.

Please complete the following for each service for which you are requesting a freeze:

➤ I authorize a freeze for the telephone number(s) listed above for intraLATA (local toll) service.

Current preferred intraLATA (local toll) company _____

Customer’s signature _____ Date _____
(Must be same name as Applicant)
Customer’s printed name _____

➤ I authorize a freeze for the telephone number(s) listed above for interLATA (long distance) service.

Current preferred interLATA (long distance) company _____

Customer’s signature _____ Date _____
(Must be same name as Applicant)
Customer’s printed name _____

Mail this form to:
Colorado Valley Telephone Cooperative, Inc.
PO Box 130
La Grange, TX 78945

OR FAX to: 979.247.5160

Application for Membership and Contract for Telephone Service

Name of Applicant _____
(Name must be the same as applicant name on Application for Telephone Service form.)

Service Address _____

City, State & Zip Code _____

The undersigned (hereinafter called the Applicant) hereby applies for membership in and agrees to take continuous telephone service from Colorado Valley Telephone Cooperative, Inc. (hereinafter called Cooperative), upon the following terms and conditions:

1. The Applicant will, when service becomes available, take from the Cooperative, telephone service to be used on the premises described in the Service Information on the Application for Telephone Service form and will pay monthly at the rate established by the Cooperative, it being expressly understood that the amounts paid by the Applicant in excess of operating costs and expenses of the Cooperative are furnished as capital and the Applicant shall be credited with the capital furnished as provided in the By-laws of the Cooperative.
2. The Applicant grants to the Cooperative the right to operate and maintain the existing telecommunications facilities in the present location and route on and across Applicant's land to Applicant's service location; and for a new service location, the additional right to install such facilities on a mutually agreeable location and route.
3. The Applicant will comply with and be bound by the provisions of the Charter and By-laws of the Cooperative, and such rules and regulations as may from time to time be adopted.
4. The Applicant, by becoming a member, assumes no personal liability or responsibility for any debts or liabilities of the Cooperative, and it is expressly understood that his private property is exempt from execution for any such debts or liabilities.

The acceptance of this application for membership by the Cooperative, shall constitute a contract between the Applicant and the Cooperative, and upon establishment of service shall continue in force until canceled by written notice by either party to the other.

Signature of Applicant _____

Date Signed _____

Notice of confidentiality rights: If you are a natural person, you may remove or strike any of the following information from this instrument before it is filed for record in the public records: your Social Security number or your driver's license number.

Telecommunications Easement

Date: _____

Grantor: _____

Grantor's Address: _____
_____ (Include County)

Grantee: COLORADO VALLEY TELEPHONE COOPERATIVE, INC.

Grantee's Address: P.O. BOX 130
4915 SOUTH U.S. HIGHWAY 77
LA GRANGE, FAYETTE COUNTY, TEXAS 78945

Property:

Physical Address: _____

Acreage (more or less): _____

League or survey: _____

County: _____

Metes and bounds description found in deed recorded in Volume _____,

Pages _____, Official Records, Deed Records, or Real Property Records of
_____ County, Texas.

Telecommunications Easement (Continued)

Consideration:

The installation, maintenance, and reconnection of telecommunications facilities by Grantee for benefit of Grantor.

Exception to conveyance and grant:

All existing easements, rights of way, and other matters affecting and limiting the rights granted by this easement to the extent same remain in force and effect and are contained in the deed above referenced or as visible and apparent.

Grantor conveys and grants to Grantee the right to enter upon the referenced real property and there install buried cable to connect Grantee's telecommunications system to a specific terminal point for benefit of Grantor, his heirs, and assigns. The line and path of the actual buried cable installation will fix and designate the easement path. Thereafter, Grantee shall have the reasonable right to enter Grantor's premises and reasonably use the easement to maintain, repair, replace, and remove (at Grantee's discretion) the buried facilities and the terminal point equipment and facilities.

Nothing in this easement grant shall limit the right of Grantor to use and enjoy the surface and mineral estates of the described premises other than the duty not to damage the telecommunications facilities and equipment of Grantee thereon.

When the context requires, singular nouns and pronouns include the plural.

_____, Grantor
(Printed Name of Grantor)

_____, Grantor
(Printed Name of Grantor)

STATE OF TEXAS

COUNTY OF _____

This instrument was acknowledged before me on _____, 20__ by the above named and signed Grantor(s).

Notary Public, State of Texas

After recording, return to:

Colorado Valley Telephone Cooperative, Inc.
P.O. Box 130
La Grange, Texas 78945

Customer Proprietary Network Information (CPNI)

Under federal law, you have the right and Colorado Valley Telephone Cooperative, Inc. (“Colorado Valley”) has the duty to protect the confidentiality of your customer information. This information includes the types of services and features you use, how you use these services and the related billing for these services.

Colorado Valley may use this information, without further authorization by you, to offer you services of the type you already purchase from us and to advise you of products that may be of interest to you. Colorado Valley’s services include local and in-region toll service. In addition, Colorado Valley’s affiliate services include long distance and Internet services. Use of your information as described in this notice will permit us to offer you a package of services tailored to your specific needs. Without further authorization from you, we may also share your information with our affiliate company to offer you the services described above.

If you wish to restrict Colorado Valley from using or disclosing your customer information, you may contact our office at (979) 242-5911 or toll free at (800) 242-5911 or you may write to us at the address below at any time. If we do not receive notification from you within 30 days of receiving this notice, we may use your information to offer you products and services that you may find valuable based on your existing services. You may change your decision at any time and there is no charge to you for electing to restrict your information. Your decision will remain valid until you tell us otherwise. Restricting your information will not affect the products or services you currently receive from Colorado Valley.

Even if you chose to restrict Colorado Valley’s use of your information, you may receive marketing information developed without using your confidential information and we may use your information to market services to you if you call us. If you have any questions, please call our business office at the number listed above.

Colorado Valley respects your privacy and will not sell, trade or share your customer information with anyone outside the Colorado Valley family of companies, or others authorized to represent us to offer products and services, except as authorized by law.

Colorado Valley would like to take this opportunity to thank you for your business.

Colorado Valley Telephone Cooperative, Inc.
Post Office Box 130
4915 South U.S. Highway 77
La Grange, Texas 78945
(979) 242-5911
(800) 242-5911

Lifeline Service and Link Up Program

The Federal Communications Commission (FCC) and the Public Utility Commission of Texas (PUC) have established two programs to make telephone service more affordable to eligible customers. Lifeline Service is a program designed to make telephone service available at reduced rates to eligible residential customers. Link Up is a program designed to offer eligible customers a reduction in installation charges for telephone service equal to one half of the service connection charges or \$30.00, whichever is less.

Information about customers who qualify for Lifeline Service or the Link Up Program may be shared between state agencies and Colorado Valley Telephone Cooperative, Inc.

You are eligible for Lifeline Service and the Link Up Program if your annual household income is at or below 150% of the federal poverty guidelines (see chart below) or in your household resides a person who receives or has a child who receives benefits from at least one of the following programs:

Medicaid, Supplemental Nutrition Assistance Program (SNAP), Supplemental Security Income (SSI), Federal Public Housing Association (FPHA), Low Income Energy Assistance Program (LIHEAP) or Health benefits coverage under the state child health plan (CHIP) under Chapter 62, Health and Safety Code.

If in your household resides a recipient of any one or more of the programs listed above, you will qualify for Lifeline Service automatically. If you have telephone service and participate in one of the programs listed above, and you are not receiving the Lifeline Service reduction, please contact the Low Income Discount Administrator (LIDA) at the number listed below. If your household does not qualify by participation in any of these programs, but you meet the Low Income standard, you may apply to receive Lifeline Service and/or the Link Up Program by requesting a self-enrollment form from the LIDA. The self-enrollment form must be completed by the applicant and mailed to the following address: LITE-UP Texas, 1779 Wells Branch Pkwy, Ste. 110B #357, Austin, Texas 78728-7022

The LIDA will evaluate the information provided by the applicant, determine eligibility and notify Colorado Valley Telephone of the applicant's eligibility. **Please note that discounts will not be granted until the applicant has provided all required documentation to the LIDA.** Questions regarding Lifeline Service and the Link Up Program may be referred to LITE-UP Texas toll-free at 1-866-454-8387.

FEDERAL POVERTY GUIDELINES

Effective from July 1, 2009 to June 30, 2010
(INCLUDES THE 48 CONTIGUOUS STATES AND THE DISTRICT OF COLUMBIA.)

<u>HOUSEHOLD SIZE</u>	<u>POVERTY LEVEL</u>
1	\$10,830 annually
2	\$14,570 annually
3	\$18,310 annually
4	\$22,050 annually
5	\$25,790 annually
6	\$29,530 annually
7	\$33,270 annually
8	\$37,010 annually

For family units with more than 8 members, add \$3,740 for each additional person.